



Frequently Asked Questions

I want to go on a mission trip, what do I do next?

We are here to help you all along the way! The 1st step is to turn in a completed mission application and health questionnaire with the application fee, copy of your passport and submit the background check through the link provided (paid for by Freedom House). Once you are added to the team, you'll receive all the information you need for fundraising, team meetings and training.

Do I need a passport?

Yes. If you don't already have a current U.S. passport, you may obtain one by picking up the forms at certain branches of the U.S. Post Office or go online to <http://travel.state.gov/passport>. Passports typically take six weeks to process. Photocopy all important documents and keep them in a hidden place separate from the originals. Leave another copy at home with someone you can easily get in contact with while you are abroad.

Where do I turn in my paperwork?

The mission application can be submitted online at www.freedomhouse.cc/missions. An application can also be emailed to you to print and fill out. Return that by mailing it to Freedom House Church, Attention: Dawn Moyer, 3020-I Prosperity Church Rd Suite 513, Charlotte NC 28269. You may also bring the application to our church office during regular office hours (Mon-Thurs 9am to 5pm) at 2732 Salome Church Rd., Charlotte, NC, 28262.

How do I make a payment for my trip?

Mission trip payments are made to our partner mission organization, Crosspoint Ministries, through your managed missions account. Your Managed Missions account is set up once you are added to the mission team. If you'd like to make a payment before your managed missions account is activated, you can do that by check made payable to Crosspoint Ministries and mailed to P.O. Box 921544 Norcross GA 30010 or through their donate tab online at www.crosspointministries.org/donate

What is Managed Missions?

- a website(managedmissions.com) created to track your personal mission trip progress, that provides numerous resources
- you will receive an email including your personal login and password once your information has been entered
- you can use your login to access your Managed Missions account any time to:
 - track fundraising progress
 - create a personal fundraising page with a link to share through social media and email
 - update your personal travel preferences and information

What does the trip price include?

Trip prices cover the cost of airfare from the Atlanta airport, ground transportation in country, food, lodging, team t-shirt, translators, training, administrative costs, leadership and trip set up costs. The price does not include passport fees, required immunizations, souvenirs or discretionary spending, lunch on free day, travel insurance or personal offering or giving.

How do I raise money for my trip?

We are here to help you with this as well! We encourage every missionary to write a support letter to give the opportunity for your friends and family to partner with you on this trip! We will provide you with fundraising steps, sample letters and fundraising ideas to help you raise all the support needed.

Will I be safe during the trip?

Absolutely! The safety of our teams is one of our highest priorities. We have been in partnership with the churches and ministries we serve with for many years. We know them well and trust them greatly. These long-standing relationships ensure that we are staying and ministering in safe places. We have many safety precautions in place to be sure that no one is ever alone or put into an unsafe situation.

Are there rules I have to follow?

Yes, as part of your application, every missionary signs a trip agreement showing their commitment to uphold the values and ministry expectations of the team and agreeing to follow the direction of the trip leaders.

Where do we sleep? What do we eat?

Every trip is a little different, however we believe for mission trips overall, our accommodations and food are really enjoyable! Lodging could be dormitory style with bunk beds, small bungalow type lodges, hotel rooms or missionary housing somewhat like an apartment. Our food is prepared by teams that have worked with us for many years and understand our dietary needs and concerns. If we eat at restaurants we will be sure they are safe and we will only eat food that is prepared to be safe for our consumption.

What if I have a special diet?

Some destinations may be more challenging than others. However, we will make every effort to accommodate needs regarding food allergies. To accommodate food preferences, you may need to bring food with you. We are happy to discuss your needs and help you in every way we can.

Will you train me so I know how to serve on a mission trip?

Yes, rest assured that we will help you every step of the way! There is specific training for ministry skills such as sharing your testimony and talking with people about Jesus, as well as any customs and safety for the country/region where you are traveling.

What if I can't speak the language?

Preach the gospel at all times and when necessary, use words! A smile, a hug and acts of kindness are understood in every language. Translators will partner with us for all of our ministry to help when needed.